



اوتوريتي كسائان كسلامتن
كصيتن دان عالم سكيتر
Safety, Health and Environment
National Authority

RADIATION TECHNICAL NOTE

TOPIC ONLINE ENQUIRY AND CONCERN ON RADIATION MATTERS			Reference Number 2023/RTN/02
Approved by: Interim Chief Executive Officer	Issue date: 14 th July 2023	Expiry date: None	Revision No: 01

Purpose: This Radiation Technical Note serves to update stakeholders who have dealings and engagements with radiation matters under the Safety, Health and Environment National Authority (SHENA) with respect to radiation related enquiries and concerns. **This Radiation Technical Note to Radiation Licensees and stakeholders is effective Monday, 17th July 2023.**

In its continuous effort to streamline and improve communications on radiation matters between SHENA and its stakeholders, SHENA hereby is pleased to inform that the Rad Info email (radinfo@shena.gov.bn) will cease to operate and will be replaced by the Enquiry and Concern Forms available on the SHENA website as follows:

- i) Reporting of Radiation Concerns: <https://shena.gov.bn/contact/reporting-of-concerns>
- ii) Radiation-Related Enquiries: <https://shena.gov.bn/contact/general-enquiries>

Submission of enquiries and concerns on radiation matters via the Rad Info email will be automatically redirected to the relevant Forms. SHENA Info team representative will attend to your enquiries and concerns in accordance with the SHENA client charter.

All stakeholders are encouraged to peruse the FAQ page on the SHENA website: <https://shena.gov.bn/faqs> for commonly asked questions regarding radiation-related matters prior to submission of enquiries and concerns on radiation related matters.

SHENA would like to remind all radiation stakeholders to ensure their agents are made aware of the change in the communication platform.

END